



## WiFi Hotspot Loan Policy

### Rules & Eligibility

Borrower must be 18 years of age or older

Borrower must be a Fairview resident with a valid Fairview Library card. A valid card is one that has less than \$10 in fines.

Borrowers must fill out and sign a user agreement and show photo ID. A \$10 cash deposit is required.

Only one WiFi hotspot or Express hotspot per household will be loaned.

### Terms & Conditions

WiFi hotspots may be borrowed for 21 days and may be renewed if no one is waiting

WiFi hotspots returned late incur a fee of \$2 per day, not to exceed the total replacement cost of \$75.

WiFi hotspot will be turned off and wireless service will be terminated if the WiFi hotspot is not returned on the due date.

The hotspot device is fragile and must be returned in person to the circulation desk. Hotspots left in the book drop will cause the deposit to be forfeited.

The borrower is responsible for damage, loss or theft of WiFi hotspot and all of its components, resulting in the following replacement fees:

- missing or damaged battery: \$50
- missing or damaged power adapter: \$10
- missing or damaged WiFi hotspot and all components: \$75

The Library reserves the right to refuse service to patrons who abuse equipment or are repeatedly late in returning library materials.

The Library is not responsible for any liability, damages or expense resulting from use or misuse of the WiFi hotspot, connection of the WiFi hotspot to other electronic devices, or data loss resulting from use of WiFi hotspot.

The Library cannot guarantee data coverage or connection speed. Performance of the hotspot will vary depending upon location and *T-Mobile™ coverage in the area.*



## **Privacy Policy**

The hotspots are Library property. Illegal activities on the Internet are prohibited. Parents and guardians, not library personnel, are responsible for what their children view and read on the Internet. The library cannot ensure the privacy of individuals who use the Internet to conduct business or for personal correspondence.

Your Internet usage is not tracked by the Library or the service provider. The Library does not have access to or collect specific usage data. The Library does not provide patron information to the service provider. The only data about the Hotspot program that the Library collects is the:

- total amount of data transmitted and received by each device during a billing cycle
- anonymous circulation data related to checkouts of the Hotspot devices

The Internet service provider for the Hotspot program does not monitor or track the websites that Hotspot users visit or the information that users submit (user names, passwords, credit card information, etc.)

*Adopted by the Fairview Library Board of Trustees at their regular meeting on December 20, 2021*